



Since 1990, Crozer Health has proudly served residents and families throughout Delaware County. Through our hospitals, ambulatory surgery centers, clinics, and doctors’ offices, we’ve had the privilege of providing comprehensive, quality inpatient and outpatient medical services. We’ve also maintained a longstanding commitment to training new generations of physicians and other health care providers, while also supporting programs that improve the health and well-being of the communities we serve.

Given this history and the role, we’ve been fortunate to play in your lives, it is with a heavy heart that we share that we’ve made the extremely difficult decision to begin winding down operations across our Crozer Health facilities.

As of April 30th, 2025, our hospital’s emergency room will no longer be seeing new patients. In addition, our physician offices will be closed to all patient visits after close of business on Friday, May 2nd, 2025.

At this time, former Crozer patients have access to their medical records via Crozer Health’s Health+Link online patient portal: <https://www.crozerhealth.org/portal-login/>

To request medical records online, please visit:

<https://www.crozerhealth.org/patients-visitors/medical-records-request/>

To request medical records via phone or email:

| Inpatient & Surgical Medical Records |
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| (former patients of): |
| - Hospital-based procedure (includes inpatient & outpatient procedures) and Emergency Dept. visits |
| - Procedures at the Surgery Center at Brinton Lake & Haverford |
| - Procedures and treatment at Crozer-Keystone Broomall |
| - Gastrointestinal (GI) procedures and dialysis at Crozer Brinton Lake |
| Phone : 610-447-2375, option 1 |

| Physicians’ Offices Medical Records |
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| (former patients of): |
| - Physician practice offices of Crozer Health Medical Group |
| Phone : 888-607-6722 |
| Email: crozer@healthmark-group.com |

If you have questions, please call your physician’s office to make alternative arrangements.

You can also call our general information line: (888) 801-2338 or email CrozerPAInquiries@omniaqnt.com

Continuity of Care Resources for Patients

Patients' health insurance providers remain a critical resource, and we encourage patients to reach out to their insurance customer care contact for support regarding individual options for continuity of care.

Main Line Health:

- <https://www.mainlinehealth.org/patient-services/appointments>, 1-866-225-5654

Trinity Health:

- <https://www.trinityhealthma.org/providers>,
<https://www.trinityhealthma.org/location/mercy-fitzgerald-hospital/schedule-pcp-appointment-online>, Mercy Fitzgerald: 1.877.GO MERCY (1-877-466-3729)
- If you need a new health care provider, Trinity Health Mid-Atlantic's primary care offices are currently accepting new patients. The following two practices have appointments available within 48 hours:

Primary Care Eastwick
2821 Island Avenue
Philadelphia, PA 19153
215-863-6110

Primary Care Providence
925 Providence Road, #8/9
Secane, PA 19018
610-394-1234

Penn Medicine:

- <https://www.pennmedicine.org/make-an-appointment>, 1-800-789-7366

Jefferson Health:

- <https://www.jeffersonhealth.org/find-a-doctor>, 1-800-JEFF-NOW
- For OB/GYN patients: To schedule a prompt OB/GYN appointment, Crozer-Chester Medical Center patients are invited to call 267-207-9341. If you receive a voicemail, please leave a message with your name, due date and preferred office location (options are Jefferson OB/GYN – Methodist, Jefferson OB/GYN Navy Yard, Jefferson OB/GYN Center City).

ChesPenn Medical:

- 610-872-6131 (Chester); 610-352-6585 (Upper Darby)
- <https://chespenn.org/locations/>

CHOP (pediatric only):

- <https://www.chop.edu/doctors>, General information, 215-590-1000

Nemours (pediatric only):

- <https://www.nemours.org/find-a-doctor.html>. For pediatric emergency care (patients 18 years and younger), Nemours Children's Hospital at 1600 Rockland Road, Wilmington, DE 19803 is within 20-30 minutes of Chester/Upland.

Urgent Cares in Delaware County:

Emergency rooms and urgent care centers both offer immediate medical attention but differ in the severity of the conditions they treat. By choosing Urgent Care for non-emergency health issues, you can help reduce the burden on Emergency Medical Services (EMS) and first responders, ensuring their time and resources are directed toward those in critical need, ultimately benefiting the health of the entire community. Please see the information at: https://delcopa.gov/health/pdf/EmergencyRoom_UrgentCare-KnowWhentoGoWhere.pdf

Everest Urgent Care and Vybe Urgent Care have offered to work with former Crozer patients who are transitioning to new healthcare providers and who need immediate support with their prescription renewals. Please confirm your insurance coverage/payment options at these locations.

MVP has a behavioral health Urgent Care in Chester that requires no insurance or copayment that can provide information and support (Behavioral Health Urgent Care: 24/7 STAR (Stabilization-Triage-Assessment-Referral) Center, 2200 Providence Ave, Chester PA). MVP can also help insured patients with their behavioral health or substance use disorder medication management. Call them to make an appointment: Behavioral Health Hotline (24/7): 855-MVP-2410