

### Corporate Citizenship

In alignment with Crozer Health's commitment to improving the well-being of our community and the individuals we serve, we offer a diverse range of community programs and events.

These include support groups, charity care, and interpreter services for sign language and non-English languages. To explore our Corporate Citizenship programs, please visit <u>Corporate</u>

<u>Citizenship</u>.



### Non-Discrimination Policy

Crozer Health takes pride in serving a diverse patient population, supported by a workforce that embodies various cultures and races. We are dedicated to promoting a culture of respect and collaboration, as outlined in our Non-Discrimination policy.

Non-Discrimination Policies



# Our Commitment to to Reducing Homelessness

The Social Work and Case Management
Department at Crozer Health is dedicated to
identifying and assisting visitors to our system
who are facing homelessness. We conduct
screenings and provide a range of resources
and services. In 2024, our team successfully
coordinated services for over 260 individuals
within the community.



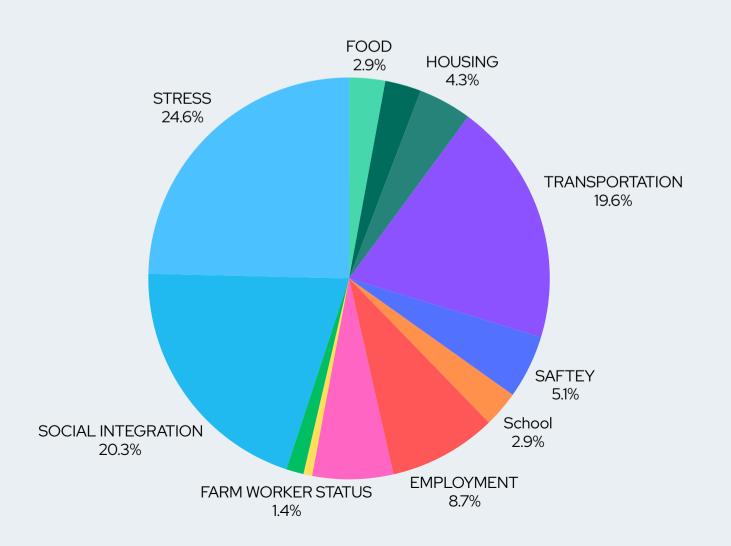
#### Social Drivers

In December 2024, our system rolled out universal screenings upon admission with the PRAPARE survey. This tool aims to empower healthcare organizations to gain deeper insights into and address individuals' social determinants of health (SDOH). To learn more about the PRAPARE screening tool, visit <u>PRAPARE TOOL</u>



## Identifying and Reducing Disparities

Ongoing initiatives focus on identifying and addressing healthcare disparities. To support this effort, data collected in 2024 was analyzed. The three leading social factors contributing to a positive screen were: Stress, the most commonly reported at 24.6%, followed by Social Integration at 20.3%, and Transportation challenges at 19.6%.





Connect to Resources

In 2025, our inpatient Social Workers and Case Managers received training and access to the FindHelp portal. This resource will help identify the most suitable community services and connect patients with the support they need. Patients and their families seeking assistance can explore available resources at <u>FIND HELP</u>.